

STANDARD/REGULAR CLEANING CHECKLIST

(Internal Inclusion List)

As of January 2024

 □ Clean all surfaces □ Clean the toilet inside and outside □ Clean outside of cabinets and drawers □ Clean Vanity and counters. □ Clean and descale shower screen and tiles □ Rinse and wipe bathtubs □ Clean mirrors □ Clean and dust lighting, switches and fixtures □ Tidy up Towels and Mats.
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BEDROOMS
☐ Tidy up the bed. ☐ Empty bins ☐ Vacuum or mop floors ☐ Dust and wipe down all surfaces ☐ Clean cobwebs ☐ Clean light switches and doorknobs ☐ Dust furniture and shelves ☐ Clean window ledges ☐ Clean hallways and staircases ☐ Quick declutter of floors
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 □ Garage clean □ Laundry area clean □ Wipe down skirting boards □ Range hood filter inside □ Ceiling fly poo □ Wall wipes

Regular Cleaning checklists are designed to maintain the ongoing maintenance of the house. Cleaning your house over 3 months means you need to book a deep clean.

Cleaners will bring all equipment and chemicals. If you would like to clean special items with special products, please let your cleaner and company know.

There is no mention of the inside of cabinets in this checklist.

Important Notes Regarding Our Regular Clean

WHAT'S NOT COVERED

- Removal of stickers or removable hooks
- Removal or shifting of furniture
- Ceiling cleaning
- Blind
- External cleaning (e.g. balcony, external windows, patios) (can be added)
- Baby/child safety latch/lock removal
- Rubbish bin cleaning/disposal
- Any cleaning that would result in damage
- Wet Wiping Light bulbs, Biohazards
- High reach areas (Must be within reach of a step ladder)

- Blind cleaning
- Full wall washing small spot cleaning is completed in most areas as part of our standard clean. (can be added)
- Intensive garage cleaning we will vacuum/sweep; and clean light switches & power points as part of our standard clean
- Garage wall cleaning
- Garage floor/wall oil stain removal
- Chandeliers cleaning
- Animal or Human Waste
- Gardening and putting dishes away.

Carpet Shampoo Stains: Our Carpet Shampoo services do not include stain removal services. During Carpet Cleaning, the technician will assess the stains and will quote you extra to remove the stain. We do not guarantee 100% on a stain removal process. Sometimes stains can fad up to 80%.

Initial Inspection upon Arrival/Final Walkthrough: When our cleaners first arrive at your property they will perform a walk around (with you if you are present) in order to review the service against the quote provided. Should any changes be required (e.g. additional time is required), we will contact you immediately and before any work is performed. There are some items that need to be dealt with at your end like property rubbish. A professional cleaner may not be able to take this away from your property.

As we always say, it's important to have a walkthrough and sign the final walkthrough checklist on the day of Cleaning. This is crucial as it lets you know if all of our work is up to your standards. Sometimes you may find that your schedule does not align with the end of our cleaning service time. We recommend that you ask a member of your family or friend to take care of the cleaning final walkthrough. If you're not satisfied with the clean and want it redone immediately, please tell the cleaner right away so that we can fix it to avoid any disputes in the future. Our cleaners will happily reclean the addressed areas right away.

If, for some reason, you are not present for the final walkthrough, or you did not sign that Final Walkthrough Checklist, we will consider our service to be 100% completed. You agreed that we comply with consumer rights.

